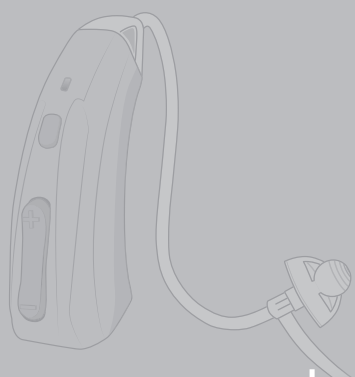




tweak
FOCUS+t
O·T·C Hearing Aid

Tweak Focus+T OTC Warranty and Service – NORTH AMERICA

The manufacturer's warranty period is 12 months.

This warranty covers any defect in material or faulty production, specifically excluding batteries, tips, and tubes. Any and all warranties are invalidated if the Tweak® Focus+T OTC hearing aid has been tampered with or altered in any way, if the serial number has been altered or removed, or if any repairs have been made without authorization. The manufacturer reserves the right to repair or replace the instrument or any defective part, at manufacturer's expense, within the limits of the warranty.

This warranty does not include a promise of specific listening improvement.

Warranty service must only be performed by the manufacturer. Service performed by any unauthorized personnel voids all warranties. If service is needed, contact Tweak Hearing by calling 1-888-815-3240 (Monday - Friday, 8am - 5pm ET).

Repairs and replacements

We will accept any Tweak Focus+T OTC hearing aid or accessory for repair/service for a period of one (1) year after the date of purchase. Charges for servicing or replacement after the warranty period has expired will be your responsibility.



DETACH AND MAIL

Tweak Focus+T Extended Warranty Offer – NORTH AMERICA

Moisture is the number one enemy of all hearing aids. The manufacturer of Tweak recommends daily use of a Dry & Store® appliance to care for your new hearing aid.

A 12-month warranty extension (minimum value \$125) is provided at no charge with the user's validated purchase and regular use of a Dry & Store appliance.

These products may be purchased at www.dryandstore.com

To qualify for the Tweak Focus+T OTC Extended Warranty, follow the instructions in the section below. Extended warranties are not transferrable.



Tweak Focus+T OTC Extended Completion Form – NORTH AMERICA

To take advantage of the Tweak Focus+T OTC Extended Warranty Offer, follow the instruction below. This original form must be submitted within 30 days of your Tweak purchase date.



DETACH AND MAIL

Mail the following:

- Completed form below;
- Copy of your itemized sales receipt(s) for the Tweak and concurrent purchase of a Dry & Store appliance.
Remember to keep copies of the sales receipt(s) for your records;
- Completed warranty card from the drying appliance.

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**ATTN: TWEAK FOCUS+T OTC EXTENDED WARRANTY
P.O. BOX 1178, JOHNSON CITY, TN 37605**

OR

**fax to
423.928.0515**

NAME _____

ADDRESS _____

CITY, STATE, ZIP _____

PHONE _____

EMAIL _____

TWEAK PURCHASE DATE: _____

BUSINESS NAME OF RETAILER: _____

☐ SERIAL NUMBER on TWEAK:

LEFT _____ RIGHT _____

☐ SERIAL NUMBER of DRYBOOST UV APPLIANCE: _____